



PREORDER + COLLECT

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01



CONFIRMATION

To proceed we require confirmation of the sales order. Please reply via email or telephone our office. For non-account customers, payment is required prior to release for packing.

02

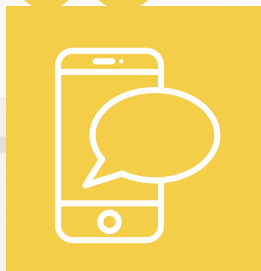


TIMEFRAMES

Orders confirmed prior to 10am will be available for collection from 2pm same day**. Order confirmed after 10am will be available for collection from 9am the following business day**.

** stock permitting; for large orders timeframe may change and if so, we will contact you

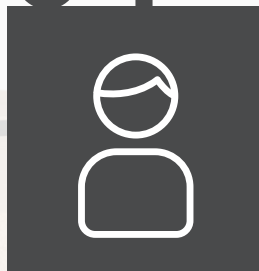
03



NOTIFICATION

You will receive a text message when your order is packed and ready for collection. Please ensure your order is collected within 2 business days of notification. Upon arrival at the depot, please visit the office and reference Glass Outlet's sales order number.

04



COLLECTION

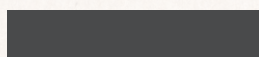
A nominated person can collect your order. It is essential that they reference the Glass Outlet Sales Order number. Please ensure vehicle is appropriate for collection of goods ordered.

05



STORAGE

Space at depots is limited and we can only hold goods for collection for 2 business days. If not collected within the advised timeframe, we will need to cancel the order, unpack and return goods to stock.



Terms & conditions apply. Not available on custom or cut to size orders. Subject to availability.

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